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PATENT APPLICATION
Docket No. 13768.136.1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of)
)
 Leon Wong, et al.)
)
 Serial No.: 09/713,488) Art Unit
) 2157
 Filed: November 15, 2000)
)
 Conf. No.: 3606)
)
 For: METHODS AND SYSTEMS FOR SELECTING)
 CRITERIA FOR A SUCCESSFUL)
 ACKNOWLEDGEMENT MESSAGE IN)
 INSTANT MESSAGING)
)
 Examiner: Hussein A. El Chanti)
)
 Customer No.: 022913)

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MAY 10 2004

Technology Center 2100

AMENDMENT "A"

Mail Stop AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office action of January 2, 2004 (paper no. 2), please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.